

[Date]

[Provider Name] [Address1],[Address2] [City], [State] [Zip]

## COTIVITI

PLEASE INCLUDE THE FOLLOWING RETROSPECTIVE CLAIM ACCURACY (RCA) VOUCHER NUMBER ON YOUR CHECK: [Reference ID#]

## **RECONSIDERATION DETERMINATION**

Dear Provider,

In an effort to provide an excellent customer experience, Blue Cross Blue Shield of North Dakota (BCBSND) periodically conducts reviews of previously processed claims. BCBSND has partnered with Cotiviti, Inc. to conduct post payment reviews of paid medical claims. Based on the additional information you submitted with your reconsideration request in response to our earlier Overpayment Notice, we have made the following determinations detailed below.

If we do not hear from you concerning these accounts, it will result in automatic recovery of overpayment(s) by BCBSND, as established in your provider agreement.

If you disagree with this request for recovery of overpayment, you may request a second level reconsideration review by sending your written request for an appeal with a copy of this notification letter to BCBSND within **45** calendar days of the date this letter via fax to 701-277-2209 or mail to the following address:

Blue Cross Blue Shield of North Dakota PO Box 1570 Fargo, ND 58107-1570

A request for reconsideration received by BCBSND after the 45-day time limit has ended will result in a claim denial. Any further opportunity for payment of the claim is waived by the provider for failure to respond timely.

Thank you for your cooperation and prompt attention to this matter.

Sincerely, HC BCBSND Correspondence Team Cotiviti, Inc. 203-529-4199

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FOR COTIVITI CUSTOMER SERVICE REGARDING OVERPAYMENT ISSUES, PLEASE CALL 203-529-4199



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#### **REMITTANCE COUPON - PLEASE RETURN**

Cotiviti, Inc. Attn: Claims Review – HC BCBSND Correspondence Team Hillcrest Building 731 Arbor Way, Suite 150 Blue Bell, PA 19422

## PLEASE INCLUDE THE RCA VOUCHER NUMBER ON YOUR CHECK: [Reference ID#]

Line	[Client]	Patient Name	Member	Date of	Procedure	DRG	Chk Num	Amt Paid
Num	Ref #	PT A/C Num	Number	Service	Code		Chk Date	Refund Due
[LN]	[Cnly Ref]	[Patient Name]	[Member ID]	[StartDOS]	[Proc Code]	[DRG]	[Check]	[Paid Amt]
		[PT Account Num]		To [EndDOS]			[Chkdate]	[Refund Amt]

Claim Number: [Claim ID]

## <u>Plan Name</u>: [Plan Code]

#### PROVIDER RENDERING TREATMENT: [Provider Name]

Original Error Explanation: [Claim Error Description] Date of Original Refund Request: [1<sup>st</sup> Refund Letter Date] Date Reconsideration Received: [Received Date] Date Reviewed: [Review Date] Reconsideration Outcome: [Outcome] Reconsideration Notes: [Determination Notes]

#### AGREEMENT WITH AUDIT FINDINGS: YES / NO

#### PROVIDER REPRESENTATIVE

Provider Representative

Date

Print Name

## PREFERRED REPAY METHODOLOGY: AUTHORIZE RECOUP

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