Appeal Form Instructions



NOTE: The appeal form must be completed in its entirety. An incomplete form will be denied as an invalid appeal request.

Member Instructions

- 1. Complete Sections A and D of this form
- 2. Include or attach any additional information you think will help a favorable decision to be made on your adverse determination.

If you need assistance completing this form, please call the number on the back of your member ID card.

- 3. Return completed forms by:
 - Fax: (701) 277-2209
 - Mail: Blue Cross Blue Shield of North Dakota PO Box 1570 Fargo, ND 58107-1570

Authorized Representative Instructions

- 1. Complete Sections A, B, and D of this form
- 2. Include or attach any additional information you think will help a favorable decision to be made on your adverse determination.

If you need assistance completing this form, please call the number on the back of the policy holder's ID card.

- 3. Return completed forms by:
 - Fax: (701) 277-2209
 - Mail: Blue Cross Blue Shield of North Dakota PO Box 1570 Fargo, ND 58107-1570

Provider Instructions

- 1. Complete Sections A, C, and D of this form
- 2. Include or attach any additional information you think will help a favorable decision to be made on your adverse determination. Requests submitted without documentation will be denied as an invalid appeal. Please note, the appeal form should not be used to submit a claim correction or as a venue for submitting medical records or EOBs.

If you need assistance completing this form, please call Provider Services at 1-800-368-2312.

- 3. Return completed forms by:
 - Fax: (701) 277-2209
 - Mail: Blue Cross Blue Shield of North Dakota PO Box 1570 Fargo, ND 58107-1570

Appeal Form



| Section A: Member Information | | | | | | | | | |
|--|---------------------------|-----------|---|-------------|---------|---|-----|----|--|
| Last Name | | First Nar | ame | | | | ١ | MI | |
| Member ID Number | | | Date of Birth | | | | | | |
| Phone | | | Claim or Reference Number (if applicable) | | | | | | |
| Provider Name | Date of Service Total Cha | | | arge Amount | | | | | |
| Section B: Authorized Representa | tive Ir | nformatic | n | | | | | | |
| Last Name | ast Name | | | First Name | | | MI | | |
| Relationship to Member | | | | | | | | | |
| If you are not currently an Authorized Representative, you will need to complete an Authorization to Disclose Health Information (ADHI) form along with this form. | | | | | | | | | |
| Download the ADHI form <u>here</u> | | | | | | | | | |
| Phone Number | one Number Addres | | | 5 | | | | | |
| City | State | | | | | 2 | ZIP | | |
| Section C: Provider Information | | | | | | | | | |
| Last Name | First Name MI | | | | NPI No. | | | | |
| Check One: | ' | | | | | | | | |
| Provider on behalf of self | | | | | | | | | |
| Provider on behalf of member | | | | | | | | | |
| If you are submitting this request on behalf of the member, please complete the Authorization to Release Information (ARI) form along with this form. | | | | | | | | | |
| Download the ARI form <u>here</u> | | | | | | | | | |
| Phone Number | Fax Number Address | | | | | | | | |
| City | , | | | State ZIP | | | | | |

Appeal Form



| Section D: Appeal Information |
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| Explain what you are disagreeing with and why you are requesting review of the plan's benefit determination. Include or attach any additional information that would help us make a favorable decision. |
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