



[Date]

[Provider Name]
[Address1],[Address2]
[City], [State] [Zip]

**PLEASE INCLUDE THE
FOLLOWING RETROSPECTIVE
CLAIM ACCURACY (RCA)
VOUCHER NUMBER ON YOUR
CORRESPONDENCE:
[Reference ID#]**

OVERPAYMENT NOTICE

Dear Provider,

In an effort to provide an excellent customer service experience, Blue Cross Blue Shield of North Dakota (BCBSND) periodically conducts reviews of previously processed claims. BCBSND has partnered with Cotiviti, Inc. to conduct post payment reviews of paid medical claims. Cotiviti, Inc. has noted some differences between amounts paid to you and the amount you should have been paid in accordance with our policies and/or contractual agreement with you. Outlined on the attached report are the claims that our records indicate have been overpaid, totaling: **[Total Amount]**.

If you agree with the result(s), please circle YES on the audit findings form (for each claim) below. **All adjustments will be processed against future claim payments and will appear on your Electronic Remittance Advice (ERA), commencing 45 calendar days from this letter date.**

If you disagree with our findings, please circle NO on the audit findings form before returning it and provide **dispute documentation within 45 calendar days of this letter date.** If you have any questions or need additional information, please submit your request in writing and fax to 203-642-7678, send a secure email to hcbcsndcorrespondenceteam@cotiviti.com or mail to the following address:

Cotiviti, Inc.
Attn: Claims Review – HC BCBSND Correspondence Team
Hillcrest Building
731 Arbor Way, Suite 150
Blue Bell, PA 19422

A request for reconsideration received by Cotiviti after the 45-day time limit has ended will result in a claim denial. Any further opportunity for payment of the claim is waived by the provider for failure to respond timely.

Thank you for your cooperation and prompt attention to this matter.

Sincerely,
HC BCBSND Correspondence Team
Cotiviti, Inc.
203-529-4199

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FOR COTIVITI CUSTOMER SERVICE REGARDING OVERPAYMENT ISSUES, PLEASE CALL 203-529-4199.

