



Cotiviti
<<<Address Line 1>>>
<<<Address Line 2>>>
<<<City, State Zip>>>

<<<Date>>>

CCV - Reconsideration Response – New Determination

<<<Provider Name>>>
<<<Provider Address 1>>>
<<<Provider Address 2>>>
<<<City, State Zip>>>

Dear <<<Provider Name>>>:

Thank you for your letter requesting reconsideration of our audit determination for the following claim:

Patient Account #: XXXXXXXXXXXXXXXXXXXX
Facility: XXXXXXXXXXXXXXXXXXXX
Tax ID: 99-99999999
Provider ID: 999999
Payer Name: <<< Payer >>>
Payer Claim #: XXXXXXXXXXXXXXXXXXXX
Cotiviti ID #: 999999999999
Recon Received: 99/99/9999
Claim Paid Amount \$: 99999999.99
Subscriber ID: XXXXXXXXXXXXXXXXXXXX
Dependent ID: XXXXXXXXXXXX
Patient Name: <<< Last Name, First Name >>>
Patient DOB: 99/99/9999
Patient Gender: X
Date of Admission: 99/99/9999
Date of Discharge: 99/99/9999
Recon Review Date: 99/99/9999
Adjusted Claim Paid Amount \$: 99999999.99

This case, along with any additional documentation submitted, has been carefully reviewed. Based on the information provided, our decision has changed. The new reconsideration determination is shown on page two.

If you have any questions regarding this reconsideration response, please contact Cotiviti Provider Services at <<< (XXX) XXX-XXXX >>>, Monday – Friday from 7:00 AM to 4:00 PM CST/CDT. Thank you for your cooperation with this claim review.

Sincerely,

Cotiviti

The materials in this document are private and contain Protected Healthcare Information. If you are not the intended recipient, be advised any unauthorized use, disclosure, copying, distribution, or the taking of any action in reliance on the contents of this information is strictly prohibited. If this document is received in error, please immediately notify the sender via return mail or telephone.

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Provider ID: 999999
Payer Name: <<< Payer >>>
Payer Claim #: XXXXXXXXXXXXXXXXXXXX
Cotiviti ID #: 999999999999
Recon Received: 99/99/9999

Subscriber ID: XXXXXXXXXXXXXXXXXXXX
Dependent ID: XXXXXXXXXXXX
Patient Name: <<< Last Name, First Name >>>
Patient DOB: 99/99/9999
Patient Gender: X
Date of Admission: 99/99/9999
Date of Discharge: 99/99/9999
Recon Review Date: 99/99/9999

Reconsideration Determination: <<<New determination – see explanation and post appeal review>>>

Explanation: <<<Insert reconsideration description here>>>

Table with 2 main columns: Submitted on Claim and Post Recon Result. Rows include Allowed DRG, Discharge Disposition, Severity, Birth Weight, Diagnostic Codes (ICD Indicator, POA), and Procedure Codes (ICD Indicator).

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**Subscriber ID:** XXXXXXXXXXXXXXXXXXXX  
**Dependent ID:** XXXXXXXXXXXX  
**Patient Name:** <<< Last Name, First Name >>>  
**Patient DOB:** 99/99/9999  
**Patient Gender:** X  
**Date of Admission:** 99/99/9999  
**Date of Discharge:** 99/99/9999  
**Recon Review Date:** 99/99/9999

**Agreement with Determination**

If you agree with this decision, please sign and submit a claim adjustment form with a copy of this letter and Reconsideration Response within 45 calendar days of this letter date to: <<< Cotiviti >>>, <<< Address Line 1 >>>, Address Line 2 >>>, <<< City, State Zip >>>. If no adjustment request is received within this timeframe, the claim will be denied. Any further opportunity for payment of the claim is waived by the provider for failure to respond timely.

Claim adjustment forms specific to DRG Validation Coding Audits can be found at: <https://www.bcbsnd.com/providers/news-resources/forms-documents>

|                     |                                    |              |             |
|---------------------|------------------------------------|--------------|-------------|
|                     |                                    |              |             |
| <b>Printed Name</b> | <b>Signature of Representative</b> | <b>Title</b> | <b>Date</b> |

**Disagreement with Determination**

If you disagree with this decision, you have a right to request a second reconsideration of the determination. Please mail your written request, and additional supporting documentation, within 45 calendar days of this letter date to BCBSND at the second reconsideration address below. **Note: Reconsideration instructions enclosed.**

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Cotiviti, <<< Address Line 1>>> <<< Address Line 2>>> <<< City State Zip>>> T:<<<PHONE>>> F:<<<FAX>>>



## IMPORTANT INFORMATION ABOUT YOUR RECONSIDERATION RIGHTS

Cotiviti conducts audits on behalf of Blue Cross Blue Shield of North Dakota (BCBSND) in accordance with current industry standards and practices. The mission of the Cotiviti clinical and coding auditor team is to provide complete and accurate results with fair perspective.

### **Second Reconsideration**

If you receive an unfavorable decision on the first reconsideration, you may file a request for second reconsideration. To exercise this right, file your written request, along with any new supporting documentation to support reimbursement of the claim as originally billed, within 45 calendar days of this letter date. All requests for second review must be in writing and sent to:

**Manager of SIU/Provider Audit  
Blue Cross Blue Shield of North Dakota  
4510 13<sup>th</sup> Avenue S  
Fargo, ND 58121**

BCBSND will issue a decision within 45 calendar days of this letter date. In order to ensure that the second review receives a fair and impartial review, the second review will be made by clinicians and/or specialists who did not conduct the original audit of the claim.

This is the final determination; no further review or reconsideration will be accepted by Cotiviti or BCBSND.

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