



*Blue Cross Blue Shield of North Dakota is an independent licensee of the Blue Cross & Blue Shield Association*

## Chronic Pain Management Program

A chronic pain management program is an all-inclusive 3-week program that uses a multi-disciplinary approach to assist patients in managing chronic pain. The program includes a variety of educational services as well as therapeutic activities, fitness and relaxation classes, psychological services and nutritional sessions.

**Prior approval is required for this 3-week program.** Prior approval information may be faxed to 701-277-2253 or mailed to:

Attn: Medical Management  
Blue Cross Blue Shield of North Dakota  
4510 13<sup>th</sup> Avenue South  
Fargo, ND 58121

### Billing Guidelines

- All services must be billed on the UB-04 claim form using the chronic pain management program's NPI.
- The type of bill is 751 (Clinic, Comprehensive Outpatient Rehabilitation Facilities [CORFs], Admit through Discharge). Only one UB-04 claim form should be submitted for the 3-week program.
- The revenue code is 0511 (Clinic, Chronic Pain Center).
- Do not bill a HCPCS code for the 3-week program.
- The services provided in the chronic pain management program are all-inclusive. Separate services should not be itemized.
- The evaluation for admission into the chronic pain management program is billed separately on the CMS-1500 claim form using the individual provider's NPI.
- Follow-up services are separately billed under the appropriate individual's or acute hospital's NPI, not under the chronic pain management program. Services are covered based on medical necessity.
- Home medical equipment is billed separately under the hospital's or supplier's NPI with the appropriate HCPCS and revenue codes. Exercise equipment is a benefit plan exclusion and is member liable.
- Take-home medication claims are submitted to the patient's pharmacy benefit manager and should not be itemized on the UB-04 claim form.
- Enter the preauthorization number in Form Locator 63 on the UB-04 claim form.

### **Federal Employee Program (FEP) Members**

If Medicare is not primary, charges for individual services must be submitted on a CMS-1500 with the NPI of the provider performing the service. If Medicare is primary, follow Medicare guidelines. FEP cannot process claims for all-inclusive programs submitted on a UB-04. Prior approval is not required.

### **Reimbursement**

To be eligible for reimbursement by Blue Cross Blue Shield of North Dakota (BCBSND), the chronic pain management program must be an approved participating provider with BCBSND. Eligibility requirements include accreditation by the Commission on Accreditation of Rehabilitation Facilities (CARF).

Reimbursement for this program is an all-inclusive amount for completion of the 3-week program.

[Medical Policy](#)